

Absence solutions for every scenario

Sedgwick's expert team helps simplify disability, leave of absence, accommodations, and income replacement for employers of all types and sizes, bringing efficiency and better outcomes to your program. For your employees, we provide a single point of contact and seamless process marked by compassion, consistency and a powerful digital experience.

Our global expertise as a full-service third party administrator (TPA) and the scalability of our solutions allows us to offer clients the convenience of one-stop shopping for absence management, including:

- Absence – State, federal, military service, company-specific policies
- Disability – Short- and long-term, paid family, partnership for insured and statutory
- Accommodations – Federal, state, and municipal disability, and pregnancy

Experience claims excellence

Our colleagues are the best and brightest case management professionals in the marketplace, and they are focused on delivering excellent customer service and achieving great outcomes. Our experienced teams leverage data and act quickly, making savvy decisions to ensure an efficient process. We can deploy clinical resources for the right support at the right time. And with specialized expertise to support even the most difficult and complex cases, we can deliver an excellent experience for everyone involved, at every stage of the process.

Focus on care and total well-being

Caring counts is a philosophy at Sedgwick that unifies us and is reflected in every interaction with our clients and their employees. We focus on the needs of each individual and treat the whole person, listening with empathy and approaching their claim with advocacy.

*Sedgwick's absence solutions
can be scaled for large and
small programs*

98%
client retention

50+
years of experience

9 million+
covered lives

7,500
disability/leave
colleagues

56%
of new business comes from
our existing client base

Data and the digital experience

We leverage data and insights to ensure our actions align with your objectives, and we offer an innovative digital experience for both employee and employer. In-depth reports provide insight into absence patterns and help place focus on the data that matters most, so you can make informed decisions and reduce your organization's cost of absenteeism.

Sedgwick's proprietary claims system automatically determines accurate eligibility, entitlements, and benefit calculations for disability and multiple leave programs. The adaptability of our system helps you stay in compliance with complex leave of absence laws, policies and accommodation requirements. With all absence data in one place, you and your employees will have real-time visibility into claim information, anytime you want — so you won't miss a beat

Employee

- Web-enabled, self-service tool
- Email and text communications for claim events
- Real-time claim data
- Report new claims and intermittent time
- Communicate with a claims specialist

Employer

- Web-enabled, self-service tool
- Access all claim data
- Interactive reports and dashboards
- Email notifications for claim events

As your strategic partner, we have a personal stake in your success. Long-term relationships matter and, as an extension of your team, we take the time to understand what success looks like to you and how we can help you get there. Implementation is seamless, quick and receives exceptional satisfaction scores. As our partnership progresses, we regularly meet with clients to review program results, discuss challenges and brainstorm future opportunities. In addition, we keep clients compliant with ever-changing regulations and share marketplace trends. Our team of experts is committed to providing you, your organization and your employees with compassion and consistency in everything that we do.

- Single point of contact
- Regular communications
- Stewardship reporting
- Ongoing education

To learn more about our disability and absence management services, contact:

P. 800.625.6588 **E.** sedgwick@sedgwick.com

To learn more about simplifying disability and absence management, visit [SEDGWICK.COM](https://www.sedgwick.com)