



## **Sedgwick Sweeps Third-Party Administrator Category at *Business Insurance Buyers Choice Awards***

**MEMPHIS, Tenn., Nov. 30, 2011** – Sedgwick announced today that it received top honors as the best overall third-party claims administrator (TPA) at the 2011 *Business Insurance Buyers Choice Awards*. The recognition program honors companies that insurance services buyers say they would recommend based on the attributes of service and expertise they value most.

Sedgwick swept the recognition category for third-party claims administrators, winning six distinct awards: Mid-Market Service Award, Large Account Service Award, Mid-Market Expertise Award (tied), Large Account Expertise Award, Mid-Market Best Overall TPA, and Large Account Best Overall TPA. Sedgwick executives accepted the awards on the company's behalf at an awards banquet in Chicago on Nov. 29.

"To be recognized by the Buyers Choice Awards as the top third-party claims administrator is a tremendous honor for our 9,814 colleagues and the work they do each and every day," said David A. North, president and CEO of Sedgwick. "As the industry leader, Sedgwick offers the most comprehensive array of claims, managed care, and productivity management solutions available today. The results of the Buyers Choice survey reaffirm that our investment in technical resources, emerging technology, and professional development is valued by those we serve."

To determine the award recipients, *Business Insurance* retained an independent research firm to survey its buyer audience, including those who manage and purchase risk management, benefits management, and insurance products and services. The survey was designed to identify the service and expertise qualities that buyers regard as most valuable in their brokers, insurers, and third-party claims administrators. Survey responses were grouped according to the size of the buyers and categorized as either large or mid-market buyers.

More about the Buyers Choice Awards and Sedgwick's recognition for excellence in service, expertise, and top overall TPA can be found at [www.businessinsurance.com](http://www.businessinsurance.com).

"While we will enjoy this moment of recognition, we realize the bar for both service and expertise has been raised," North said. "At Sedgwick our quest to find new and innovative ways to improve claim outcomes and increase productivity for our clients never ends. We recognize that tomorrow's challenges will be even more demanding and believe we have taken steps and have the resources in place to meet those challenges head on."

**About Sedgwick**

Sedgwick Claims Management Services, Inc. is the leading North American provider of innovative claims and productivity management solutions. Sedgwick and its affiliated companies deliver cost-effective claims, productivity, managed care, risk consulting, and other services to clients through the expertise of nearly 10,000 colleagues in 190 offices located in the U.S. and Canada. The company specializes in workers' compensation; disability, FMLA and other employee absence; managed care; general, automobile and professional liability; warranty and credit card claims services; fraud and investigation; structured settlements and Medicare compliance solutions. Sedgwick and its affiliates design and implement customized programs based on proven practices and advanced technology that exceed client expectations. For more see [www.sedgwick.com](http://www.sedgwick.com).

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