

NEWS FROM SEDGWICK



Sedgwick recognized among CIO 100 Award winners

MEMPHIS, Tenn., Aug. 13, 2015 – Sedgwick Claims Management Services, Inc., the leader in technology-enabled claims and productivity management solutions, received one of the 2015 CIO 100 Awards from IDG’s [CIO magazine](#) at this week’s CIO 100 Symposium and Awards Ceremony in Colorado Springs, Colorado. The award program recognizes organizations around the world that exemplify the highest level of operational and strategic excellence in information technology.

“For 28 years now, the CIO 100 Awards have honored the innovative use of technology to deliver genuine business value,” said Maryfran Johnson, editor-in-chief of *CIO* magazine and events. “Our 2015 winners are an outstanding example of the transformative power of IT to drive everything from revenue growth to competitive advantage.”

According to Chief Information Officer Jason Landrum, Sedgwick was recognized for being the first third-party claims administrator to offer push technology, which enables its workers’ compensation, disability and leave of absence claimants to receive automated and on-demand updates about their claims through their preferred channel of communication.

“Using technology to proactively deliver information to claimants, rather than having claimants contact their examiners, represents a major paradigm shift in our industry,” Landrum said. “In building push technology, we set out to develop a more efficient service model and redefine an exceptional customer service experience throughout the claim lifecycle. Our automated push technology solution expedites the claim adjudication process and reflects Sedgwick’s commitment to providing claimants with timely information to help them feel more empowered in the claims process.”

About Sedgwick

Sedgwick Claims Management Services, Inc., is the leading global provider of technology-enabled claims and productivity management solutions. Sedgwick and its affiliated companies deliver cost-effective claims, productivity, managed care, risk consulting and other services to clients through the expertise of more than 12,000 colleagues in some 275 offices located in the U.S., Canada and the U.K. The company specializes in workers’ compensation; disability, FMLA and other employee absence; managed care; general, automobile and professional liability; property loss adjusting; warranty and credit card claims services; fraud and investigation; structured settlements; Medicare compliance solutions; and forensic investigations. Sedgwick and its affiliates design and implement customized programs based on proven practices and advanced technology that exceed client expectations. Sedgwick’s majority shareholder is KKR; Stone Point Capital LLC and other management investors are minority shareholders. For more, see www.sedgwick.com.

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