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bulletin



February 13, 2019 | No. 3

New Arizona workers' compensation requirement

Effective March 2019, the Industrial Commission of Arizona (ICA) will no longer direct communications to workers' compensation third party claims administrators and all correspondence from the ICA will be sent to the carrier or the employer. As a result of this change, carriers and self-insured employers will need to register an account with the ICA and designate their preferred communication method no later than **February 28, 2019** by completing a Request and Agreement form on the [ICA website](#). Carriers will coordinate the ICA mail to Sedgwick for clients with insured workers' compensation programs.

Here is the information for Sedgwick's self-insured clients to include in the Request and Agreement form based on the option selected.

- **Mailing address** – Self-insured employers can use their name and their address, or their name and the designated Sedgwick mailing address below:

7400 East Orchard Road, Suite 4015
Greenwood Village, CO 80111

- **Fax number** – 303-713-6056

Additional details

Self-insured employers that have ICA correspondence sent to their address can email it to ArizonalCA@sedgwick.com if they have TLS enforced encryption with Sedgwick or another type of secure email. Only ICA correspondence should be sent to this email address. Messages will be monitored and forwarded to the appropriate claims team.

For more information, see the [latest ICA memo](#) regarding the changes. If you have any questions, please contact your client services director, or call our Colorado office with any urgent mail issues at 800-507-9656 or 303-713-6000.

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