

NEWS FROM SEDGWICK



Sedgwick names Darrell Brown chief performance officer

Memphis, Tenn., March 25, 2013 – Sedgwick announced today that Darrell Brown has been appointed the company's chief performance officer. In this newly created position, Brown will work with company leaders to develop and oversee the measurement of dynamic quality and performance programs, processes, and systems to enhance Sedgwick's best-in-class service delivery and customer experiences.

Brown brings to his new role more than 20 years of experience in claims management. He joined Sedgwick in 2001 as an assistant claims manager and subsequently served as area manager of the southern California region, leader of the company's workers' compensation practice, and managing director of its casualty practices.



Darrell Brown

Brown previously served as an instructor for the American Insurance Educational Association, where he taught courses on workers' compensation case law. He holds a bachelor's degree in finance from California State University at Northridge, a California self-insurance license, and the Associate of Risk Management designation.

"Throughout his career, Darrell Brown has displayed an unparalleled commitment to excellence and quality claims management," said David A. North, Sedgwick's president and CEO. "With Darrell leading the charge to redefine quality for our organization, we will continue to sharpen our focus on how our practices ultimately impact claims outcomes."

Brown will continue to be based at Sedgwick's office in Long Beach, Calif.

About Sedgwick

Sedgwick Claims Management Services, Inc. is the leading North American provider of innovative claims and productivity management solutions. Sedgwick and its affiliated companies deliver cost-effective claims, productivity, managed care, risk consulting, and other services to clients through the expertise of more than 10,000 colleagues in 195 offices located in the U.S. and Canada. The company specializes in workers' compensation; disability, FMLA, and other employee absence; managed care; general, automobile, and professional liability; warranty and credit card claims services; fraud and investigation; structured settlements; and Medicare compliance solutions. Sedgwick and its affiliates design and implement customized programs based on proven practices and advanced technology that exceed client expectations. For eight years in a row, Sedgwick has been awarded the distinguished *Employer of Choice*® certification, the only third-party administrator (TPA) to receive this designation. In 2011 and

2012, the company was named the Best Overall Large Account TPA by buyers of risk services through an independent survey conducted by *Business Insurance*. For more, see www.sedgwick.com.

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