

## NEWS FROM SEDGWICK



### Sedgwick names Darrell Brown chief claims officer

**Memphis, Tenn.**, April 27, 2015 – Sedgwick, the leader in technology-enabled claims and productivity management solutions, announced today that Darrell Brown has been appointed executive vice president and chief claims officer.

In his new role, Brown will serve as a senior adviser in setting Sedgwick's claims management vision, strategy and best practices. In addition to overseeing the company's practice groups and [Performance 360®](#) quality program, Brown will also lead the development and operation of a unit dedicated to enhancing Sedgwick's management and resolution of complex claims.



*Darrell Brown*

"Throughout his tenure at Sedgwick, Darrell Brown has been a driving force in shaping our outcomes-based approach to claims management," said David A. North, Sedgwick's president and CEO. "As our new chief claims officer, Darrell will draw on his in-depth understanding of our industry and the evolving regulatory landscape to help us deliver the highest quality claims and productivity management solutions for our customers."

Brown has more than 22 years of experience in claims management. He joined Sedgwick in 2001 as an assistant claims manager and subsequently served as area manager of its southern California region, leader of its workers' compensation practice and managing director of its casualty practices.

Most recently, Brown held the position of chief performance officer. He was one of the primary designers of Performance 360 and led the implementation of the program across Sedgwick's casualty operations. He also serves as executive sponsor of Sedgwick's diversity and inclusion council.

Brown is a popular presenter at industry conferences and frequent contributor to Sedgwick's [Connection](#) blog on topics including claims management, litigation management, workers' compensation, quality, cost drivers, regulation and compliance.

Brown previously served as an instructor for the American Insurance Educational Association, where he taught courses on workers' compensation case law. He holds a bachelor's degree in finance from California State University at Northridge, a California self-insurance license and the Associate of Risk Management designation.

Brown will continue to be based at Sedgwick's office in Long Beach, Calif.

**About Sedgwick**

Sedgwick Claims Management Services, Inc., is the leading global provider of technology-enabled claims and productivity management solutions. Sedgwick and its affiliated companies deliver cost-effective claims, productivity, managed care, risk consulting and other services to clients through the expertise of more than 12,000 colleagues in some 275 offices located in the U.S., Canada and the U.K. The company specializes in workers' compensation; disability, FMLA and other employee absence; managed care; general, automobile and professional liability; property loss adjusting; warranty and credit card claims services; fraud and investigation; structured settlements; Medicare compliance solutions; and forensic investigations. Sedgwick and its affiliates design and implement customized programs based on proven practices and advanced technology that exceed client expectations. Sedgwick's majority shareholder is KKR; Stone Point Capital LLC and other management investors are minority shareholders. For more, see [www.sedgwick.com](http://www.sedgwick.com).

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