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Hurricane Sandy update: Service uninterrupted, some east coast offices remain closed Tuesday

We are still closely monitoring the impact of Hurricane Sandy as the storm [continues its path](#) across the mid-Atlantic and northeast coastal regions of the United States.

To ensure the continued safety of our colleagues, the following Sedgwick offices will remain closed on Tuesday, October 30:

- Stamford and Windsor, CT
- Washington, DC
- Boston, MA
- Hunt Valley and Towson, MD
- Marlton and Whippany, NJ
- Melville, NY
- Harrisburg, King of Prussia, Philadelphia, PA, and Radnor, PA

Additionally, the following offices will delay opening on Tuesday until 10:00 a.m. eastern time:

- Bedford, NH

We are pleased to report that our business continuity plans (BCP), which were activated yesterday due to storm-related office closings, have successfully ensured uninterrupted service delivery. Using our first line of defense, many colleagues based in the impacted offices were able to continue working their assigned claims from the safety of their homes through secure, remote access to Sedgwick's technology systems. In addition, our dedicated colleagues in areas of the country outside of the hurricane's path have stepped up to provide the highest level of service for our clients, claimants, and business partners throughout the storm.

We also recognize that many of our customers are directly impacted by the storm. Thanks to the successful implementation of our BCP, we are prepared to help our valued clients and partners in any way we can during these trying times. Please don't hesitate to call on your client services representative should you need assistance.

We will continue to monitor the situation and will post updates about office closings or anticipated service interruptions on our website at www.sedgwick.com.

Thank you for your continued patience and understanding. For those clients with operations and employees in the path of Hurricane Sandy, we wish you and yours safe-keeping.

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