

NEWS FROM SEDGWICK



Sedgwick announces two executive appointments to drive innovation



Brad Johnson



Darryl Hammann

MEMPHIS, Tenn., October 31, 2013 – Sedgwick announced today that company veterans Brad Johnson and Darryl Hammann have been promoted to new positions in the organization.

Brad Johnson has been appointed executive vice president of operational strategy and shared services. In this role, he will focus on innovation and organizational optimization across Sedgwick’s lines of business to improve and further integrate service delivery to customers. With his appointment, Johnson also assumes responsibility and executive oversight for quality, national customer service operations, and portfolio management of Sedgwick’s cutting-edge web and mobile applications.

A Sedgwick colleague since 1996, Johnson has served in various organizational roles and led the development of the company’s industry-leading integrated disability management model. Under his leadership, Sedgwick has grown to be the largest third-party provider of disability and absence management services in the U.S.

“The innovative thinking that Brad Johnson has brought to our disability and leave business positions him perfectly to help us achieve the next level of service for all of our customers,” said David A. North, Sedgwick president and chief executive officer. “We recognize that the world is changing and the way we deliver service to employers and employees must continue to evolve. Appointing Brad to this new position is part of our strategy to redefine customer service in our industry.”

Additionally, Darryl Hammann has been named executive vice president of disability and absence management operations, assuming overall operational, account management, and product delivery responsibilities for these services. In this position, Hammann is charged with maintaining the high level

of service that Sedgwick's customers have come to expect and providing thought leadership and innovative solutions to the most pressing issues facing U.S. employers today.

Hammann joined Sedgwick in 1993 and has held progressively responsible positions, including disability practice lead and senior vice president of client services. Earlier in his career, he worked as benefit manager for a Fortune 500 company, overseeing its integrated leave, workers' compensation, disability, and corporate health care program.

"Having served on both the employer and service provider sides of the equation, Darryl Hammann has an unparalleled understanding of our customers' needs," said Steven Penman, Sedgwick's chief operating officer. "This experience and perspective will be of great value as we continue to refine our service offerings for employers amid the complex environment in which they operate today."

According to North, both appointments are part of Sedgwick's larger mission to drive innovation in the claims and productivity management industry.

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About Sedgwick

Sedgwick Claims Management Services, Inc. is the leading North American provider of technology-enabled claims and productivity management solutions. Sedgwick and its affiliated companies deliver cost-effective claims, productivity, managed care, risk consulting, and other services to clients through the expertise of nearly 11,000 colleagues in some 200 offices located in the U.S. The company specializes in workers' compensation; disability, FMLA, and other employee absence; managed care; general, automobile, and professional liability; warranty and credit card claims services; fraud and investigation; structured settlements; and Medicare compliance solutions. Sedgwick and its affiliates design and implement customized programs based on proven practices and advanced technology that exceed client expectations. For more, see www.sedgwick.com.

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