

## FAQS

# On-demand property inspector program

### **What is Sedgwick's on-demand property inspector program?**

The on-demand property inspector program provides professional field services to some of the world's largest companies. As an on-demand inspector, you'll help document information about property insurance losses by scoping the damage, taking photos and measurements, and completing a short summary report. Our mobile apps make it easy to capture everything needed to complete the assignment.

### **How do I get started?**

Step 1: [Create your profile](#). Under the secondary skill set section, select "On-demand Inspector" as one of your options.

Step 2: Click submit! A resource manager will contact you shortly to discuss program details.

### **Why should I join Sedgwick's team of on-demand property inspectors?**

**Simplicity** – Our streamlined onboarding process and mobile apps make it easy to get set up as an on-demand inspector.

**Convenience** – You choose when and where you want to work – leveraging your industry knowledge to complete quick, easy work.

**Flexibility** – Accept only the jobs you want, from wherever you are. It's that easy.

**Money** – Earn extra income without any initial out-of-pocket expenses. Complete the job and get paid fast.

### **What types of assignments are included in the program?**

The on-demand property inspector program is comprised of two types of assignments:

- Task assignments will require you to take photos, label the photos and complete an abbreviated report, which is a notes template contained within the mobile Lightning app.
- Task plus assignments will require you to take and label photos, complete an abbreviated report, scope measurements and draft a sketch or diagram.

### **What is the pay scale?**

- Task assignments - \$70
- Task plus assignments - \$120-\$140

\*Potential add-ons may increase your pay

### **What types of claims will I inspect?**

As an on-demand property inspector, you will be inspecting low severity / minimal damage claims. Some examples could include (but not be limited to) hail damage to a roof; pipe burst under a sink in an upstairs bathroom (document water damage to floor, possible ceiling damage in the downstairs area); break-in or theft at a vacant home (document break in and items stolen).

**How will I be notified that an inspection needs to be completed?**

A notification will be sent through Sedgwick's mobile Resource app. Instructions on downloading the app will be provided after training.

**How far will I travel for assignments?**

If there is an assignment within a 50-mile radius of your location, an alert will appear on your phone. You will have the opportunity to accept or decline the assignment. Should the assignment not be accepted by anyone within a 50-mile radius, the area would increase to 75 miles and another alert will be sent. This will continue until the assignment is accepted.

**Do I need a Xactimate subscription to complete the assignment?**

No, Xactimate is not required. The only platforms you will be working in is Sedgwick's mobile Resource app and mobile Lightning app.

**What is the onboarding process?**

You will be asked to consent to a standard employment background check (must have a valid driver's license), sign required paperwork, complete online training, and download and register for Sedgwick's mobile Resource app and Lightning app.

**When will I be eligible to receive assignments?**

- Each step in the process must be complete before you are eligible to begin inspections:
- Complete the onboarding process.
- Attend the training on how to use the mobile Resource app.
- Download the mobile Resource app and mark yourself as on-duty every day you wish to be available to receive notice of work in your area.

**What equipment is needed?**

- Fully charged mobile device with Sedgwick's mobile Resource app and Lightning app loaded
- External power supply if needed
- Measuring tools (chalk, graph paper, pencil, measuring tape)
- Shingle gauge
- Pitch gauge
- Moisture meter
- 24-foot ladder

**Is there a cost to get started as an on-demand inspector?**

No, as long as you already have the equipment necessary to complete assignments (see list above).

**Do you need to have a state adjuster license to perform inspections?**

No, you do not need an adjuster license to perform on-demand property inspections. However, if you are interested in being considered for other assignments, we encourage you to obtain your resident state license or a designated home state license if you live in a non-licensing state.

**Are on-demand property inspectors paid as W2 or 1099?**

Where allowed by law, you will receive a 1099 as a Sedgwick contractor and be paid on that pay cycle. Where this arrangement is not allowed, you will receive a W2 as an employee of eTeams or Workforce Logiq and be paid on that pay cycle.

**Who are eTeams and Workforce Logiq?**

eTeams and Workforce Logiq are our partner companies that will assist in completing the onboarding for CA, MA and NJ residents.

**Are there enough inspection assignments for this to be a full-time job?**

This role is currently designed to be supplemental income or occasional work. However, as the program expands it is possible to fill an entire day / week. There is no guarantee on the number of inspections within your area.

**As an on-demand property inspector, will I still be eligible for other types of assignments?** Yes, by creating your online profile in the Sedgwick resource network, you will be considered for assignments based on client needs and your specific skill set.

**Are contractors with the Sedgwick Repair Solutions network guaranteed to be selected to repair the damage from the on-demand inspection?**

No, the on-demand inspection assignments are separate from the Sedgwick Repair Solutions network. On- demand assignments are intended to be extra earning potential.

**Am I allowed to offer to do the work for the insured or claimant if I have a company that can handle it (i.e. you own or work for a roofing company or a construction company)?**

The inspector cannot solicit for other business while representing Sedgwick in the on-demand inspector role.

**What do I do as a business owner / employer who wants to partner with Sedgwick as a company to do on- demand inspections?**

Please email [YourProfile@sedgwick.com](mailto:YourProfile@sedgwick.com) with your contact information.