



professional liability self-administered



Even the most successful self-administered programs need support to meet their ongoing professional liability claims and risk management service needs. Sedgwick can partner with your team, helping to expand your existing capabilities, control costs, and reduce risks.

Auditing

Auditing services play a vital role in the financial credibility of a self-administered program. Compliance is of critical importance to carriers, boards of directors, and external auditors. Sedgwick has the knowledge and experience to ensure your company's compliance needs are met. Audit services include:

- Reserve certifications to meet various internal and external demands
- Operational best practices audit for quality assurance requirements

Nurse investigation

Located in thirty-three offices throughout the country, our nurse investigators have both clinical and claims experience in all specialities and offer industry-specific expertise. Our investigation services provide an unbiased approach to ensure best-case claim resolution. Nurse investigation services include:

- Obtain, review, and summarize all pertinent medical records to develop an analysis of liability, causation, and damages
- Negotiate claims to bring them to successful resolution
- Conduct on-site or telephonic investigations and interviews with involved parties

Healthcare risk management

We recognize that many self-administered programs face staffing restraints due to financial considerations. Sedgwick can fill these voids when they occur by providing experienced resources to supplement your existing program or bridge a gap in your program when faced with a staffing need. Clinical risk management services include:

- Clinical assessments
- Quality improvement
- Patient safety
- Leadership
- Simulation training
- Professional development
- Temporary staffing
- TeamSTEPPS® training

MMSEA Section 111 reporting

We can meet your company's Medicare MMSEA Section 111 reporting requirements with our proprietary query and reporting solution. The use of internal systems and resources allows for complete control over data, enhancing data integrity, security, and quality. Our proprietary system provides an interface directly



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to Medicare's administrative arm (CMS), passing query and claim data, as well as accommodating return interchange of data back from CMS to our claim application.

Administration and support

We provide additional services to take your program to a higher level of cost efficiency:

- Banking and client fund management
- Loss run maintenance
- Mediation and trial attendance, corporate trial representative for closed or divested locations
- Temporary staffing to cover open internal positions during periods of leave or turnover
- State and jurisdictional reporting including MMSEA Section 111 and NPDB reporting
- Incident tracking through our state-of-the-art risk management information system
- Excess carrier reporting

Contact Sedgwick today to learn more about our self-administered professional liability services.

866-225-9951

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