

NEWS FROM SEDGWICK



Steven E. Penman appointed Sedgwick chief operating officer

Memphis, Tenn., January 29, 2013 – Sedgwick announced today that Steven E. Penman has been named the company’s chief operating officer.

Spending nearly his entire storied career with Sedgwick, Penman joined the company in 1978 and since then has served in several management and leadership roles. As chief information officer, Penman oversaw the original design and development of the JURIS® system, Sedgwick’s industry-leading proprietary technology platform that remains the heart and soul of its business. Under Penman’s leadership, cutting-edge systems and technology became an integral part of Sedgwick’s service offerings.

Penman later transitioned to the operations side of the business, spending nearly a decade as director of field operations with management responsibility for Sedgwick’s claims servicing teams. Most recently, he served as executive vice president of specialty operations, helping Sedgwick grow its specialty claims operations, customer service centers, ancillary services, and clinical and cost containment operations.

Penman began his professional career at Blue Cross Blue Shield, programming the company’s Medicare claims system. He is also a former member of the U.S. Marine Corps.

“Thanks to Steve Penman’s thirty-plus years of service with Sedgwick and his wealth of industry knowledge and experience, he understands our business—and that of our clients—inside and out,” said David A. North, Sedgwick’s president and CEO. “Steve is the ideal person to help lead our company to the next stage of our continued growth and development.”

About Sedgwick

Sedgwick Claims Management Services, Inc. is the leading North American provider of innovative claims and productivity management solutions. Sedgwick and its affiliated companies deliver cost-effective claims, productivity, managed care, risk consulting, and other services to clients through the expertise of more than 10,000 colleagues in 195 offices located in the U.S. and Canada. The company specializes in workers’ compensation; disability, FMLA, and other employee absence; managed care; general, automobile, and professional liability; warranty and credit card claims services; fraud and investigation; structured settlements; and Medicare compliance solutions. Sedgwick and its affiliates design and implement customized programs based on proven practices and advanced technology that exceed client expectations. For eight years in a row, Sedgwick has been awarded the distinguished *Employer of Choice*® certification, the only third-party administrator (TPA) to receive this designation. In 2011 and 2012, the company was named the Best Overall Large Account TPA by buyers of risk services through an independent survey conducted by *Business Insurance*. For more, see www.sedgwick.com.

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Sedgwick media contact:

Lesley Gudehus, communications director, 901-415-7427, lesley.gudehus@sedgwickcms.com