



pharmacy solutions



Our aggressive pharmacy utilization review and complex pharmacy management services are designed to control the use of prescription narcotics. Our approach puts the injured employee's health and safety first. Pharmacy utilization review and complex pharmacy management control pharmacy costs, and help prevent and stop inappropriate and long-term use.

Balancing quality care with cost control

At a cost of more than \$1.4 billion annually, opioids have rapidly become one of the highest-cost therapeutic categories for workers' compensation injuries. In addition to the cost concerns for employers, these powerful drugs present serious safety issues for the patient and sometimes others. Without careful oversight, they can often lead to long-term dependency and abuse.

Our pharmacy utilization review and complex pharmacy management services are an important part of our overall care management strategy. Our aggressive approach helps clients address the growing problem of escalating pharmacy costs and potential opioid abuse. Our team of specialty pharmacy nurses, pharmacists and doctors works to ensure that prescribing patterns are in line with evidence-based guidelines and that employees are receiving optimal therapy to facilitate their recovery.

Recognizing the complexities of medication plans, Sedgwick has an expert clinical team dedicated to improving opioid and narcotic management in complex cases. They work in collaboration with our examiners, and access the same medical notes to seamlessly identify adverse drug trends and develop medication plan strategies.

Our highly skilled colleagues have the necessary expertise related to drug safety protocols to identify potential problems and they will contact providers to recommend alternate therapies where appropriate.

Key features:

- Aggressive management to address long-term claims
- Prevention of chronic and dependency issues before they start
- Targeted interventions to mitigate spend

2017 Sedgwick pharmacy program results

- 47%** reduction in prescription drug spend
- 29%** decrease in the number of medications prescribed
- 49%** decrease in morphine equivalent dose (MED)
- 94%** pharmacy network penetration

Sedgwick's pharmacy program is restoring lives by helping injured workers achieve a safe, healthy recovery through intervention, weaning, pain management support and drug safety education. The ripple effect on families, friends, businesses and communities is profound.



Level 1 solution

National utilization review protocols

- Supported by our specialty pharmacy utilization review clinical team
- Electronic connectivity with pharmacies and the Sedgwick pharmacy benefit management network enables electronic referral indicators
 - Referral indicators can be customized based on individual customer needs
- Utilization review process – completed within four hours
- Staffed by Sedgwick’s expert clinical team

Level 2 solution

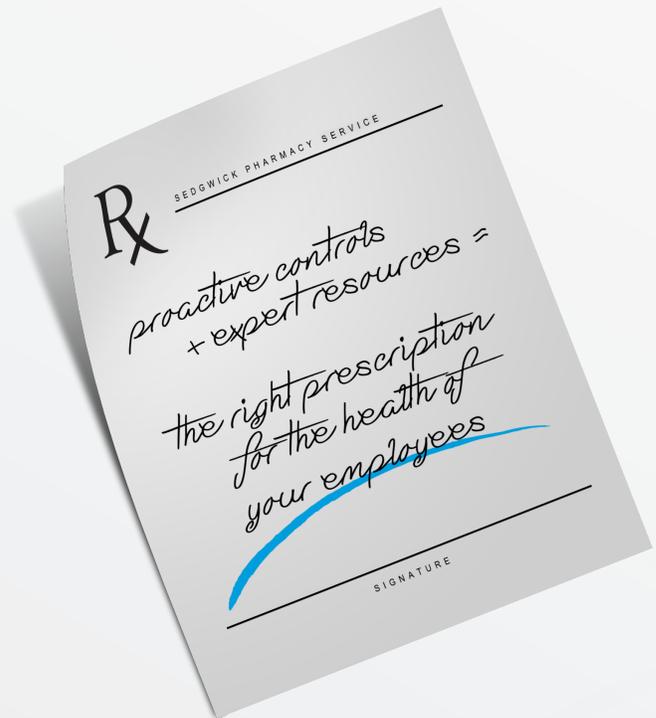
Complex pharmacy management

- Monthly evaluation of claims activity by client to identify adverse medication trends
- Assignment of a Sedgwick specialty pharmacy nurse for complex pharmacy management
- Use of best practice tools, including risk assessment, opioid contract and urine drug testing
- Deployment of physician advisor for peer-to-peer intervention with prescribing physician(s)
- Physician, claims examiner, pharmacy nurses, pharmacists and employer round tables for solution strategy
- Detection of diversion and misuse
- Pain coaching and behavioral health intervention, when appropriate
- Improved health and safety
- Reduced claim cost
- Drug safety education

Level 3 solution

Pharmacy connect hotline

- Pharmacy specialty resources available to support colleagues with medication-related issues



Contact Sedgwick today to learn more about our pharmacy solutions.

800-625-6588

sedgwick@sedgwick.com

www.sedgwick.com