



Sedgwick highlights industry trends for 2019

MEMPHIS, Tenn., Jan. 15, 2019 — Sedgwick, a leading global provider of technology-enabled risk, benefits and integrated business solutions, today published its [“Forward thinking 2019”](#) list, which includes major industry trends employers and risk management professionals should watch this year.

In 2019, Sedgwick is also celebrating its 50th anniversary. In honor of this special milestone, the company is embarking on a yearlong exploration of the Sedgwick journey entitled *50 Forward: the future of caring*. “Throughout the year, we will pay tribute to our past and celebrate our bright future. Sedgwick has many achievements to be proud of and at the center is our proven ability to meet our clients’ needs,” said David A. North, president and CEO of Sedgwick.

“Over the past 50 years, we have helped our clients prepare for changes, control costs, improve outcomes and successfully respond to the needs of their businesses. To ensure ongoing success, we must continue to deliver the highest level of service to our clients across the globe,” North said. “This includes providing solutions and expertise to help our clients manage the wide array of issues they face. A critical part of this is keeping them informed on evolving industry changes.”

Sedgwick’s thought leaders believe the topics and trends outlined below will significantly evolve in 2019 and beyond and the team will continue monitoring throughout the year.

Preparing for emerging risks

- Planning for the unexpected
- Understanding the impact of the sharing economy on the workforce
- Adapting to generational changes

Embracing next-level technology

- Ensuring data security
- Elevating the consumer experience
- Improving loss adjusting with technology

Moving forward with new healthcare strategies

- Tailoring the recovery journey
- Advancing value-based care
- Addressing mental health in the workplace

Broadening claims expertise as needs change

- Managing product liability and recall risks
- Building skilled claims teams
- Understanding the benefits of integrated disability programs

For more on the “[Forward thinking 2019](#)” list and Sedgwick’s industry thought leadership, visit the Sedgwick website and follow the Sedgwick blog *Connection* at www.sedgwick.com/blog.

About Sedgwick

Sedgwick is a leading global provider of technology-enabled risk, benefits and integrated business solutions. We provide a broad range of resources tailored to our clients’ specific needs in casualty, property, marine, benefits and other lines. At Sedgwick, **caring counts**[®]; through the dedication and expertise of more than 21,000 colleagues across 65 countries, the company takes care of people and organizations by mitigating and reducing risks and losses, promoting health and productivity, protecting brand reputations, and containing costs that can impact the bottom line. Sedgwick’s majority shareholder is The Carlyle Group; Stone Point Capital LLC, La Caisse de dépôt et placement du Québec (CDPQ) and other management investors are minority shareholders. For more, see www.sedgwick.com.

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