



## **Luke Exford of Sedgwick delivers first speech as President of CILA**

**LONDON**, 15 October 2018 – Sedgwick, a leading global provider of technology-enabled risk, benefits and integrated business solutions, proudly announces that Luke Exford, Director at Sedgwick, was elected as President of the Chartered Institute of Loss Adjusters (CILA) on 20<sup>th</sup> September and delivered his first speech as President on 12<sup>th</sup> October at the annual CILA meeting.

Exford addressed the members of CILA on the current and future state of the claims industry. He focused on building the future generation of loss adjusters and calling for active participation from all members to influence the next generation.

“It is great to see someone of Luke’s calibre being elected to such an esteemed position within the industry. Luke’s track record speaks for itself and I am certain he will do an amazing job in heading the Institute over the next year,” said Dave North, president and CEO of Sedgwick.

He also addressed some of the latest developments and initiatives of the Institute including collaboration with Bournemouth University, computerised examinations at Pearson Vue centre and services available. This year, “Women in CILA” were also successful in winning the British Insurance Award for Diversity.

Exford said: “The year ahead is going to be demanding with some challenges but I believe that the Institute is in good hands and, as a qualifying body, is well placed for the 21<sup>st</sup> century. The Chartered status evidences competence and professionalism and it is my full intention to maintain the excellent standards of the CILA qualifications and keep the Institute at the forefront of the claims sector.”

Malcolm Hyde, executive director of CILA said: “CILA Presidents are initially judged by their credentials to fulfil the role. Luke’s credentials are unquestionable. He has served on the Council and given his time freely, promoting CILA qualifications and ensuring governance of the level of our qualifications. Having played such an important role already, Luke is well placed to promote the professional standards, learning and knowledge of our members, combined with equitable claims handling and the inclusivity of our Institute”.

Exford is a Director at Sedgwick and has been working within the loss adjusting sector since the early nineties and qualified as a Chartered Loss Adjuster in 1998. With over 36 years of experience, Exford has served on the Council since 2003 including several years as Chairman of the CILA Examination Committee.

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### **About Sedgwick**

Sedgwick is a leading global provider of technology-enabled risk, benefits and integrated business



solutions. We provide a broad range of resources tailored to our clients' specific needs in casualty, property, marine, benefits and other lines. At Sedgwick, caring counts<sup>®</sup>; through the dedication and expertise of more than 21,000 colleagues across 65 countries, the company takes care of people and organisations by mitigating and reducing risks and losses, promoting health and productivity, protecting brand reputations, and containing costs that can impact the bottom line. Sedgwick's majority shareholder is KKR; Stone Point Capital LLC, La Caisse de dépôt et placement du Québec (CDPQ) and other management investors are minority shareholders. For more, see [www.sedgwick.com](http://www.sedgwick.com).

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