



Sedgwick acquires UKA247 business

Acquisition expands property repair services throughout the UK

LONDON, 8 March 2022 – [Sedgwick](#), a leading global provider of technology-enabled risk, benefits and integrated business solutions, announced it has acquired the business of [UK Assistance247 Ltd](#), a leading provider of home emergency repair fulfillment services in the UK.

The business, which offers round-the-clock repairs of household boilers, plumbing, electrical, drainage and more, brings additional home emergency resources to Sedgwick’s growing network of UK repair and property claim management solutions. This strategic acquisition advances Sedgwick’s ability to offer comprehensive solutions — from claims estimation to complete repairs — without the need for duplicated efforts or extraneous touchpoints and gives customers a one-source solution for home emergency through to property damage claims.

“We have had the pleasure of working with UKA247 on thousands of property claims and look forward to further growing our operations together with their talented colleagues and network of over 3,000 contractors,” said Paul White, Sedgwick chief executive officer in the UK. “This partnership will expand our home emergency support offerings and improve the customer experience for traditional property claims. Our streamlined process will ensure that customers receive rapid expert care during stressful and urgent claim events.”

“Our aim is to provide every customer with a cost-effective and reliable repair service,” said Aaron Lyons, UKA247 managing director. “We can now integrate our emergency repair operations with Sedgwick’s repair and restoration referral services, simplifying the process for all. By aligning with the support and depth of Sedgwick, I am confident that we will continue to offer the best emergency repair solutions for our customers.”

For more on Sedgwick’s solutions in the UK, visit www.sedgwick.com/solutions/global/uk.

About Sedgwick

Sedgwick is a leading global provider of technology-enabled risk, benefits and integrated business solutions. We provide a broad range of resources tailored to our clients' specific needs in casualty, property, marine, benefits, brand protection and other lines. At Sedgwick, caring counts; through the dedication and expertise of nearly 30,000 colleagues across 65 countries, the company takes care of people and organizations by mitigating and reducing risks and losses, promoting health and productivity, protecting brand reputations, and containing costs that can

impact performance. Sedgwick's majority shareholder is The Carlyle Group; Stone Point Capital LLC, Caisse de dépôt et placement du Québec (CDPQ), Onex and other management investors are minority shareholders. For more, see [sedgwick.com](https://www.sedgwick.com).

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