



## **Sedgwick appoints Tracey Harris as chief operating officer in Australia**

**SYDNEY**, 20 January 2022 – [Sedgwick](#), a leading global provider of technology-enabled risk, benefits and integrated business solutions, has appointed Tracey Harris its chief operating officer in Australia. As in-country COO within our expansive property and professional services business, Harris will also play a pivotal role in launching Sedgwick capability advancement and workforce absence and compensation programs in Australia.

Harris brings to Sedgwick over 20 years of C-suite leadership experience working in the insurance, health and aviation verticals in Australia and Asia, as well as in emergency assistance within the public, private, not-for-profit and government sectors. Throughout her career, she has led comprehensive technology, optimization and talent campaigns, in addition to having led numerous other large-scale transformation and automation initiatives. She holds both an MBA and a master's degree in financial management from Bond University.

“Tracey is a true leader in the industry, with many years of experience driving companies’ digital and claims performance transformation strategies,” said Diego Ascani, Sedgwick CEO in Australia. “We are excited to welcome her to the Sedgwick family, where we know her impressive track record of results and empathy will help us serve our customers with a people-first mindset.”

In addition to supporting Sedgwick’s technological advancements, Harris will play a vital role in talent and performance strategies to support the company’s continued growth. As claims professionals navigate both remote and mobile work environments, Harris will help the company expand new, state-of-the-art learning methodologies, like those offered by [Sedgwick University](#), to prepare a qualified, skilled and scalable workforce to meet the challenges of the evolving industry landscape.

“The claims space is undergoing a revolutionary transformation in the way we operate,” said Ian V. Mures, Sedgwick CEO, international. “As we look towards the future, we know that strong leadership will be key to developing our network of claims professionals looking to make a meaningful difference in their work. We are proud to bring on a dedicated leader in Tracey, as we know she will develop an even more impressive, first-class group team in Australia.”

“Working with a global industry leader like Sedgwick is an amazing opportunity,” Harris said. “The company is at the forefront of industry and customer led innovation while simultaneously adhering to the ‘caring counts’ mentality that is core to Sedgwick’s DNA. I cannot wait to dive

into this new role to help our customers and clients and collaborate with some of the industry's leading claims professionals as we work to better the lives of others.”

**About Sedgwick**

Sedgwick is a leading global provider of technology-enabled risk, benefits and integrated business solutions. The company provides a broad range of resources tailored to our clients' specific needs in casualty, property, marine, benefits, brand protection and other lines. At Sedgwick, caring counts; through the dedication and expertise of nearly 30,000 colleagues across 65 countries, the company takes care of people and organizations by mitigating and reducing risks and losses, promoting health and productivity, protecting brand reputations, and containing costs that can impact performance. Sedgwick's majority shareholder is The Carlyle Group; Stone Point Capital LLC, Caisse de dépôt et placement du Québec (CDPQ), Onex and other management investors are minority shareholders. For more, see [www.sedgwick.com](http://www.sedgwick.com).

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