



Sedgwick expands global presence with leadership appointments in Asia

SINGAPORE, 8 May 2019 – Sedgwick, a leading global provider of technology-enabled risk, benefits and integrated business solutions, has appointed key senior executives to lead the success of its growth strategy for Asia.

The appointments, according to Ian V. Mures, Sedgwick CEO of international operations, reinforce the company's commitment and the strong desire for growth in the Asian market. "Sedgwick's Asia leadership team is focused on working together to bring the best of Sedgwick—the largest claims management firm in the world—to clients across the region," Mures said.

James Ong has joined Sedgwick as CEO of Asia. Ong brings to his new role over 30 years of experience in loss adjusting and client management. He previously led a large adjusting business in Asia and is specialised in handling large and complex losses as well as managing relationships with clients. will lead Sedgwick's planned Asian growth strategy, leveraging the company's renowned global capabilities with local talent and expertise in the region.

"This is a new phase in our long-term growth plan in Asia," said Michael Arbour, group president of Sedgwick. "Over the next few years, we will work together to leverage our combined resources and extended relationships to expand our client base, and we will benefit greatly from having strengthened the team with such a high calibre and respected executive as James."

Earlier this year, Sedgwick [acquired Singapore-based Insight Adjusters and Surveyors](#) and has appointed the firm's founder, **Nehemiah Neo Lian Sun**, as non-executive chairman for Sedgwick in Asia and executive chairman for Sedgwick's operations in Singapore. A pioneer of the adjusting profession in Singapore for over three decades, he has more than 40 years of insurance industry experience. Nehemiah will work closely with David Seng, Sedgwick CEO in Singapore.

Other additions to Sedgwick's growing regional leadership team in Asia include:

- **Terry Dunning** has been appointed head of business development in Asia after working for seven years with a leading global insurer based in Hong Kong. Dunning is an experienced insurance professional, specialising in large and complex risks spanning all facets of the insurance process, including construction, project finance, due diligence, underwriting, risk management and claims investigations. Dunning will focus on growing Sedgwick's combined service offerings to meet clients' ever-increasing needs across Asia.

- **Stephen Hope** has been named executive director, head of major and complex losses in Asia. Based in Singapore, Hope will lead the major and complex loss team in Asia to further growth and work with Sedgwick’s global teams to provide bespoke, technical and effective solutions to clients experiencing large and complex losses throughout the region. He previously served as global practice leader of Sedgwick’s mining and resources division, based in Australia.
- **Darren Livengood** has been appointed regional manager for Sedgwick’s operations in Japan and Korea and catastrophe manager for Asia. Based in Tokyo and fluent in Japanese, he joined Sedgwick from a global insurer, having been a part of their catastrophe response teams in the region. Livengood joins the team of global experts providing specialist adjusting, consultancy and guidance in all types and sizes of catastrophe losses in the Asia-Pacific region and leading our growth plans in Japan and Korea.

“These new leaders bring considerable knowledge of and experience in insurance, loss adjusting, client services and management to our already strong leadership teams in Asia,” Muress said. “Together, they will ensure the successful integration of our combined businesses and strengthen our market presence across the region. I am pleased to welcome these talented new colleagues to Sedgwick.”

About Sedgwick

Sedgwick is a leading global provider of technology-enabled risk, benefits and integrated business solutions. We provide a broad range of resources tailored to our clients’ specific needs in casualty, property, marine, benefits and other lines. At Sedgwick, caring counts®; through the dedication and expertise of more than 21,000 colleagues across 65 countries, the company takes care of people and organisations by mitigating and reducing risks and losses, promoting health and productivity, protecting brand reputations, and containing costs that can impact the bottom line. Sedgwick’s majority shareholder is The Carlyle Group; Stone Point Capital LLC, La Caisse de dépôt et placement du Québec (CDPQ) and other management investors are minority shareholders. For more, see www.sedgwick.com.

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