



## Sedgwick receives 2014 *Business Insurance* Innovation Award for viaOne® express mobile app and push technology

**MEMPHIS, Tenn., March 12, 2014** – Sedgwick Claims Management Services, Inc., the leader in technology-enabled claims and productivity management solutions, is pleased to announce that its viaOne express mobile app and push technology have earned a 2014 *Business Insurance* Innovation Award. Sedgwick President and CEO David A. North accepted the honor today at an awards luncheon in New York City hosted by *Business Insurance* and held in conjunction with the publication's annual Risk Management Summit.

Created in 2010, the Innovation Awards recognize leadership, inventiveness and ingenuity in products and services created for risk managers. Organizations submit nominations containing descriptions of their new product or service and explain how it will benefit the risk management community; a panel of experienced risk managers reviews the applications and selects the award winners each year.

Sedgwick's viaOne express mobile app enables employees receiving workers' compensation, disability and leave benefits to use their smartphones to view claim and case information on a real-time basis. Using a simple and secure login process, employees can quickly access details on the status of their claims, know when their benefit payments have been issued and interact with their claims examiner.



Click the image to launch a video previewing  
the viaOne express mobile app

Additionally, Sedgwick's push technology expands avenues of communication offering employees the option to receive key claim or case updates via text, email or automated phone call. The option allows employees to know exactly when payments are made and offers a convenient way to keep them updated on the status of their claims.

"We are honored to accept this Innovation Award from *Business Insurance*," North said. "Sedgwick is committed to finding new and better ways to serve our clients, and technology has become an integral part of this process. Access to real-time information and enhanced communications allow us to help our clients and their employees stay better connected to the resources they need."

"Sedgwick's commitment to technological innovation was a major factor in our decision earlier this year to become the company's majority equity partner," said Tagar Olson, Member of KKR and head of its financial services investment practice. "This recognition from *Business Insurance* verifies what we already knew about Sedgwick: that their spirit of innovation is unparalleled in the claims and productivity management market."

Sedgwick's industry-leading technology provides multiple ways for clients and their employees to view claims information, stay up-to-date on the progress of their claims and connect with members of the Sedgwick team. The viaOne express app, part of Sedgwick's viaOne suite of web-based data management and reporting tools, is available on the App Store for Apple devices and Google Play for Android devices.

A video demonstration of Sedgwick's viaOne express mobile app is available [here](#).

### **About Sedgwick**

Sedgwick Claims Management Services, Inc. is the leading North American provider of technology-enabled claims and productivity management solutions. Sedgwick and its affiliated companies deliver cost-effective claims, productivity, managed care, risk consulting and other services to clients through the expertise of more than 11,000 colleagues in some 200 offices located in the U.S. and Canada. The company specializes in workers' compensation; disability, FMLA, and other employee absence; managed care; general, automobile, and professional liability; warranty and credit card claims services; fraud and investigation; structured settlements; and Medicare compliance solutions. Sedgwick and its affiliates design and implement customized programs based on proven practices and advanced technology that exceed client expectations. For more, see [www.sedgwick.com](http://www.sedgwick.com).

###

### **Sedgwick media contact**

Catherine Bennett, public relations director, 615-892-9361, [catherine.bennett@sedgwick.com](mailto:catherine.bennett@sedgwick.com)