



emergency response team

for liability and workers' compensation events



It is 3 a.m. on a Saturday morning and your risk manager receives notice a serious accident just occurred...the next call should be to the Sedgwick Emergency Response Team.

One of the company trucks struck a passenger vehicle and overturned and struck a bridge. Your company driver is in critical condition as are the driver and two passengers in the other vehicle.

Call on experts you trust

When a catastrophic event occurs – no matter what time of day or night – our clients can call upon Sedgwick's Emergency Response Team to assist in coordinating the investigation and response. With a simple phone call to our Emergency Response Hotline – open 24/7, 365 days a year, an emergency response defense attorney will immediately be deployed to work with your claim management team in controlling the loss, offering assistance to those injured parties, and protecting your company's legal interest, your employees and your company's brand.

The emergency response investigation, under lead counsel and client direction, may include but is not limited to the immediate assignment of local counsel, field investigators, engineers, safety experts, environmental response technicians, aerial photographers, security vendors for property and vehicles, nurses and crisis care experts.

What is the price of this emergency response solution?

The cost for the first 48 to 72 hours of this service is dependent upon the seriousness of the loss, the degree of client involvement in the event and the need for additional investigative services. Sedgwick's fee is a flat \$550 for the after-hours management services engaged up

to the transition of the claim to the handling office. The emergency response attorney fees for the initial 48 to 72 hours will range from \$350 to \$400 per hour. Legal fees will reduce to counsel's standard rates once the investigation has been stabilized. The client's risk management team in conjunction with the emergency response attorney will deploy experts as required. All costs for engineers, outside investigators, photographers and other agreed-to experts will vary depending upon the location of the loss. Additionally, as the investigation progresses, the client may continue to retain the Emergency Response legal team, or the emergency response investigation packet can be transferred to the client's own panel counsel.

Bottom line

Sedgwick's emergency response team is a highly responsive, highly skilled, 24/7 service that is available to assist clients in need anywhere in the country. The Sedgwick emergency response team is a trusted partner clients can rely on to help protect their interest when a serious loss occurs.

The bottom line...a controlled and well managed response to a catastrophic loss can significantly mitigate a client's exposure and protect their brand. And that alone is invaluable.

Contact your client services director to learn more.

800-625-6588
www.sedgwick.com



The first 24 hours



Catastrophic event occurs



Risk manager alerts emergency response team
Call the emergency response team hotline



Client crisis management team strategy call
Includes risk manager/attorney/Sedgwick specialist



Emergency response counsel and/or local defense counsel to
secure client's involved parties



Emergency response counsel deploys emergency response team
Preserves attorney/client privilege. May include, but not limited to the following:

- Field adjusters
- Photographer/land aerial
- Security staff/lockdown of vehicle, equipment, property
- Environmental response technicians
- Accident reconstructionist
- Nurses
- Crisis care experts



Flash reports to management team
Three hour intervals – attorney update



Within the next 24 hours

Executive summary to management team
Full updated report by emergency response counsel