



Sedgwick enhances mySedgwick consumer self-service tool

MEMPHIS, Tenn., Sept. 25, 2018 – Sedgwick, a leading global provider of technology-enabled risk, benefits and integrated business solutions, is pleased to announce new enhancements to its online self-service tool, mySedgwick. The added features offer key benefits for consumers with workers' compensation claims and disability or leave of absence cases.

The recent enhancements are focused on the user experience and drive more active participation in the claims process by providing quicker access to claims information, a user-friendly graphical interface, improved page navigation, several configurable features and a learning center. With mySedgwick, managers can quickly see which employees are off work at any time. The tool's intuitive features keep employees engaged in the claims process and in their recovery while they are away, which can help them return to work sooner.

With mySedgwick, users can easily update information and keep the process moving forward. Sedgwick's self-service tool offers consumers the ability to view claim and payment status and complete other activities, such as email their claims team, update return-to-work dates, opt in to receive push technology communications, and sign up for direct deposit of their payments. Some additional features include:

- A fast, convenient claim reporting option for employees and managers that helps minimize the inconvenience of unexpected incidents particularly after business hours
- Payment detail showing employees when workers' compensation or disability payments are due and the authorized amount
- A time-tracking component that tracks all of the different work status episodes of an employee regardless of the reason for their time away
- Access to case management and medical bill review information
- A calendar view showing employee absences, the reason for each absence and the status

The mySedgwick application adapts to any device and offers full functionality on personal computers, tablets or smartphones.

"Sedgwick is continually looking for ways to expand our technology to meet the evolving needs of the organizations and individuals we serve," said Jason Landrum, Sedgwick's global chief information officer. "The latest enhancements to mySedgwick improve the process and create a more positive experience for our clients and their employees."

About Sedgwick

Sedgwick is a leading global provider of technology-enabled risk, benefits and integrated business solutions. We provide a broad range of resources tailored to our clients' specific needs in casualty, property, marine, benefits and other lines. At Sedgwick, **caring counts®**; through the dedication and expertise of more than 21,000 colleagues across 65 countries, the company takes care of people and

organizations by mitigating and reducing risks and losses, promoting health and productivity, protecting brand reputations, and containing costs that can impact the bottom line. Sedgwick's majority shareholder is KKR; Stone Point Capital LLC, La Caisse de dépôt et placement du Québec (CDPQ) and other management investors are minority shareholders. For more, see www.sedgwick.com.

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