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## Sedgwick forecasts industry trends for 2017

Sedgwick colleagues take care of people facing uncertain situations every day, and part of our job in caring for them is to simplify and clarify the claims process. We are committed to making their experience easier and helping our clients and consumers navigate the system. To ensure we continue to provide the best possible service and keep our clients informed, our team stays at the forefront of important industry issues and topics. Our “[Insights for 2017](#)” list forecasts key trends to watch this year.

Sedgwick’s thought leaders believe the following topics and trends affecting healthcare, the U.S. regulatory environment, consumer benefits, commercial risk and technology will be important in 2017, and we will continue to monitor them throughout the year.

### Good health empowerments

- Accessing care via technology
- Balancing the scale of pain management
- Supporting mental health initiatives

### Regulation transformations

- Compliance enforcement
- Navigating regulatory changes
- Workers’ compensation strategies

### Consumer-centric progressions

- Enhancing the claims experience
- Bridging benefit models
- On-demand consumerism

### Risk circumventions

- Crisis plans
- Geo risks
- Talent strategies

### Tech modernisms

- Artificial and emotional intelligence
- Explosion in actionable data
- Self-service innovations

For more on Sedgwick's insights for 2017 list and industry thought leadership, visit [our website](#) and follow the Sedgwick blog Connection at [blog.sedgwick.com](http://blog.sedgwick.com).

Thank you for your continued partnership, and best wishes for a healthy and prosperous year.

Sincerely,



Dave North  
President and CEO

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