



Sedgwick forecasts industry trends for 2017

MEMPHIS, Tenn., Jan. 10, 2017 — Sedgwick, a leading global provider of technology-enabled risk and benefit solutions, today published “[Insights for 2017](#),” forecasting major industry trends employers and risk management professionals should watch this year.

“Our colleagues take care of people facing uncertain situations every day, and part of our job in caring for them is to simplify and clarify the claims process,” said David A. North, president and CEO of Sedgwick. “We are committed to making the experience easier and helping our clients and consumers navigate the system.

“To ensure we continue to provide the best possible service and keep our clients informed, our team stays at the forefront of important industry trends. Sedgwick’s thought leaders believe the following topics and trends affecting healthcare, the regulatory environment, consumer benefits, commercial risk and technology will be important in 2017, and we will continue to monitor them throughout the year.”

Good health empowerments

- Accessing care via technology
- Balancing the scale of pain management
- Supporting mental health initiatives

Regulation transformations

- Compliance enforcement
- Navigating regulatory changes
- Workers’ compensation strategies

Consumer-centric progressions

- Enhancing the claims experience
- Bridging benefit models
- On-demand consumerism

Risk circumventions

- Crisis plans
- Geo risks
- Talent strategies

Tech modernisms

- Artificial and emotional intelligence
- Explosion in actionable data
- Self-service innovations

For more on Sedgwick’s insights for 2017 list and industry thought leadership, visit the [Sedgwick website](#) and follow the Sedgwick blog *Connection* at blog.sedgwick.com.

About Sedgwick

Sedgwick Claims Management Services, Inc., is a leading global provider of technology-enabled risk and benefits solutions. At Sedgwick, **caring counts**SM; the company takes care of people and organizations by delivering cost-effective claims, productivity, managed care, risk consulting and other services through the dedication and expertise of more than 14,000 colleagues in some 275 offices located in the U.S., Canada, U.K. and Ireland. Sedgwick facilitates financial and personal health and helps customers and consumers navigate complexity by designing and implementing customized programs based on proven practices and advanced technology that exceed expectations. Sedgwick's majority shareholder is KKR; Stone Point Capital LLC, La Caisse de dépôt et placement du Québec (CDPQ) and other management investors are minority shareholders. For more, see www.sedgwick.com.

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