The world of healthcare risk management is on the verge of dramatic change. Those who adapt will succeed; those who continue to conduct business as usual will find themselves left behind.

Healthcare employers today must quickly adapt to the new rules and regulations from the Patient Protection and Accountable Care Act, new technologies and much more.

Hospital executives and risk managers don't need to face these challenges alone. Sedgwick's healthcare risk management and patient safety team delivers high-reliability solutions for the risk management, quality and patient safety challenges facing healthcare organizations today.

For more than 40 years, the expert consultants of Sedgwick have been providing innovation and improving outcomes for clients across a broad range of organizational enterprises. Through our healthcare risk management practice, we partner with clients to improve their performance and help them prevent medical errors and omissions that can result in patient injuries and financial losses.

Our broad-based national perspective gives us an enterprise view of healthcare and its impact on risk management. Combined with the wealth of claims data available to our industry experts, we can provide the evidence needed to demonstrate improvements in outcomes, decrease medical errors, reduce malpractice claims and improve financial performance.

Our key service areas include:

- Risk management assessment and program implementation
- Clinical risk management review and collaboratives
- Patient safety programs and reliability science
- ERM methods
- Quality improvement audits, evaluation and structure design
- Professional development – education, mentoring and coaching
- Physician practice support – resources and consultant hotline customizable programs

From data gathering and analysis to support and education, we guide you step by step through the increasingly important task of creating and maintaining a results-oriented risk management program.

Sedgwick brings unparalleled expertise in claims data analysis. Our ability to collect and analyze a wide range of data gives our clients a powerful tool, and access to a unique and broad range of lessons not readily available through standard risk management services.

Healthcare risk management and patient safety collaborations

Sedgwick provides clinical collaborations that are designed to protect patients – and your organization’s bottom line – by ensuring optimal reimbursement and control of financial loss through optimal patient safety. Our goal is to give you the tools and guidance to eliminate adverse outcomes, reduce risk and improve ROI.
HEALTHCARE RISK MANAGEMENT AND PATIENT SAFETY

Our team provides expertise in the following clinical areas:

- Long-term care
- Obstetrics
- Emergency medicine
- Perioperative care
- Cardiovascular services
- Ambulatory surgery centers
- Infection control/hospital acquired
- Radiology
- Medication safety
- Nursing high-risk areas
- Bariatric care
- Medical/surgical

At Sedgwick, our philosophy is that if you expect something to improve, you must first inspect it.

Our clinical collaborations begin with team assessments to compile a risk profile of each organization based on leadership, teamwork, clinical protocols and behavior. This data provides a risk exposure profile based on current practice and becomes a benchmark for measuring improvement and ROI. In addition, all assessments include a review of claims trends and comparative outcomes.

Sedgwick’s service offerings include four assessment levels to suit your organization’s unique needs:

- In-depth evaluation
- Advanced review
- Basic review
- Self-assessment

Our assessment and action plans include a data profile of a clinical risk management program, medical records and a customized action plan. In addition, we provide support, tools and resources to not only support your implementation, but to also measure its effectiveness.

Additional tools and support

- Root cause analysis (RCA) toolkit, including step-by-step methods and tools to conduct an effective RCA
- On-site trainers for teamwork and communication, critical event investigation, common cause analysis and coaching – all designed to build a proactive risk management and patient safety program to ensure lessons learned lead to prevention
- Webinar series – to educate all leaders on the roles and methods for effective risk management
- Bi-monthly alerts featuring information and insights

Contact us today to learn more about Sedgwick’s healthcare risk management and patient safety services.

866-225-9951
HealthCareRM@sedgwickcms.com
www.sedgwick.com

“The risk assessments make a solid business case for the value of risk management. It is well worth the investment.”

Rebecca Israel, RN, BSN, CPHQ, CPHRM
Patient Safety Officer, Risk Manager
Mission Hospital

“Sedgwick has been an excellent resource for our organization. They have worked with us to identify and prioritize key opportunities and then developed strategies for making improvements. They have really enabled us to move the program forward.”

Wanda Koroniotis RN, BSN MM
Director of Quality & Outcomes
Hayes Green Beach Memorial Hospital

“We wanted to be more proactive in our risk management program and turned to Sedgwick for assistance. Working together, we saw our compliance rates rise from 43% to over 90% over a four year period.”

Lisa Ramthun, RN, MSN, CPHRM
AVP Risk Management
St. Joseph Health System