

A photograph of a man in a light blue button-down shirt, looking down and writing on a clipboard. He is in a warehouse or industrial setting, with metal structures and equipment visible in the background.

Contents adjusting

When contents losses occur, having an experienced claims team to ensure accuracy and control costs is essential. Sedgwick's contents experts can assist with all types of losses — from small residential claims to the most complicated and expansive commercial losses. Our efficient process enables us to deliver a detailed and accurate inventory, while controlling indemnity payments and claim expenses.

Comprehensive services and support

We provide contents adjusting solutions and support for all types of commercial and residential claims. Our services include:

Complex claims adjusting

- Pack-out management
- Field capture
- Application of coverage limitations and exclusions
- Accurate, in-depth reports
- Documented pricing, depreciation and replacement cost values

Person-to-person contents adjusting portal

- Real-time acquisition of out-of-sight inventories
- Desktop collaboration, offering digital assistance

Pack-out bill review

- Pack-out invoices reduced 75% of the time
- Average of 525% return on investment

National desk audits

- 30% reduction in the presented replacement
- Average of over 1000% return on investment

Expert testimony and appraisal under the policy

Key benefits

Our general adjusters assist with claims of all sizes and develop detailed scopes to help ensure accurate and fair payments. The benefits of our services include:

- Fully documented losses with digital photos and video
- Experience managing multiple vendor pack-outs
- Out-of-sight inventory capture
- Industry-leading cycle times
- Immediate adjuster availability
- Reduced claim payments involving ALE or business interruption
- Centralized pricing and auditing
- Locations throughout the U.S.

To learn more about our contents adjusting, or to assign a new loss, contact:

contentsnewloss@sedgwick.com